

The logo consists of a light blue rectangular background. Inside this background is a yellow rectangular box with a thin black border. The text "The Lodge Cottage" is written in a grey, sans-serif font on the top line, and "Old Hunstanton" is written on the bottom line.

The Lodge Cottage
Old Hunstanton

The Lodge Cottage – Access Statement

Introduction

- ❖ We are a self catering semi detached cottage.
- ❖ The cottage is situated in Old Hunstanton.
- ❖ The cottage has accommodation on three floors with 3 bedrooms; one on second floor and two on third floor.
- ❖ We aim to ensure that we offer a high standard of accommodation and facilities for our guests.
- ❖ The Lodge Cottage rates are on display on the website and brochure. Large print room rates are available on request.
- ❖ Booking forms can be enlarged if required, and assistance is available with completion of these.

Pre-Arrival

- ❖ You may contact The Lodge Hotel reception on 01485 532896 where the cottage key will be collected from. We do not currently have a text phone. However, we are able to speak to text phone users with the BT Text Direct service. You may also contact the hotel by fax on 01485 535007 or by email at info@thelodgehunstanton.co.uk. We aim to reply to faxes and emails within the same working day.
- ❖ Limited information about the cottage is available in large print format.
- ❖ Comprehensive information about The Lodge Cottage is available on our website www.thelodgecottagenorfolk.co.uk.
- ❖ This access statement is available on our website, and printed copies are available on request.
- ❖ We are approximately 17.5 miles from the Kings Lynn Railway Station, please call reception if you wish us to arrange a taxi to collect you from the station.

- ❖ Hunstanton town centre is approximately 1.5 miles from The Lodge Cottage, there are regular buses into town from a stop just outside The Lodge Cottage.
- ❖ Radar toilets are available in 6 locations in Hunstanton; Cliff Parade Bowling Green, Bus Station, Central Promenade, Cliff Top, Esplanade Gardens, Seagate Car Park.
- ❖ Several taxi companies in the town offer wheelchair accessible taxis, including Alan's Taxi 01485 540329 and Paul Croft 07769 511991.

Website Accessibility

- ❖ The Lodge Cottage is aware of the importance of the Internet and is constantly working towards making its web content widely accessible.
- ❖ The site complies to a minimum of the 508 Bobby approved standard, conforming to the priority level checkpoints of the Web Accessibility Initiative's Web Content Accessibility Guidelines. Where possible, level 2 and level 3 checkpoints have also been implemented.
- ❖ HTML code is validated to 4.01 Transitional strict using the W3C Mark Up Validation Service.
- ❖ The layout of the site is achieved through CSS as recommended in document PAS 78. The CSS is validated using the W3C CSS Validation Service.
- ❖ Accessibility features are optimized for versions of Internet Explorer higher than 5, Netscape versions higher than 4 and Firefox versions higher than 1.
- ❖ A sitemap is included giving an overview of the structure, and links to all files in the site.
- ❖ Extensive use of meaningful alt tags is made to ensure that the meaning of pictures and graphics is understood by those with visual impairments.

Arrival & Car Parking Facilities

- ❖ The main entrance to The Lodge Cottage is accessed from the front door; 42 Old Hunstanton Road. The Lodge Cottage is situated on Old Hunstanton Road next to the village shop & PO.
- ❖ The car parking area is accessed by turning right just after the bus shelter on the right and before The Lodge Hotel car park; then first right through the five bar gate.
- ❖ The car parking area is level and has gravel, which can cause problems to some wheelchair users.
- ❖ The car park has space for 2 vehicles.
- ❖ The garden area is lit at night, but the levels may not be sufficient for those with limited vision.
- ❖ Key collection is from The Lodge Hotel reception. We do not have a night porter; reception is closed between 11.30pm and 7.00am (7.30am at weekends). If you wish to collect the key out with these hours, you should contact reception prior to make arrangements. The main entrance to the hotel is through double doors leading to a large single door which has a ramp into the building.
- ❖ The entrance to the hotel reception area is level.

Main Entrance

- ❖ In addition to the main entrance, there is a rear entrance.
- ❖ There are no steps to the main entrance.
- ❖ The main entrance is well lit, using ceiling fittings & down lighters.
- ❖ A familiarization tour is available on request.
- ❖ The main entrance leads to the Dining area, TV Lounge and kitchen which is all on one level (with small raised lip into each room) and outside to the garden & decking area via 2 large steps or alternatively via the Main Entrance & garden gate.

General (Internal)

- ❖ There is no lift or escalator.
- ❖ The Lodge Cottage is on three floors.
- ❖ The kitchen, dining area and TV Lounge are on the ground floor and are level.
- ❖ All toilets are on the upper floors; wc on landing, main bathroom on first floor and shower room on third floor.
- ❖ 2 large steps from the porch area to the garden.
- ❖ We do not have a telephone but one is a public telephone located next to the shop or the hotel phone can be used in emergencies.
- ❖ The Lodge Cottage has good lighting and colour contrast, with changes in level accentuated by a strong contrast in colour carpet. The corridor is 1020mm wide with some door access of 680mm.
- ❖ Dogs are welcome in the downstairs areas of The Lodge Cottage. This restriction does not apply to guide dogs.
- ❖ Dogs are not permitted in bedrooms or the second floor in order to reduce problems for allergy sufferers.

Bathrooms & WC

- ❖ All toilets are on the upper floors; wc on landing, main bathroom on first floor and shower room on third floor.

Bedrooms

- ❖ We have 3 bedrooms on the first and second floors.
- ❖ Flooring in all bedrooms is short pile carpet. Bathrooms are vinyl flooring.
- ❖ All bedrooms are well lit with a variety of lighting options i.e. ceiling and bedside lights.
- ❖ All beds are zip and link giving the option of 6ft or 2 x 3ft beds in each bedroom. Beds will be made up to your specification.
- ❖ All bedding is feather-free.

Grounds and Gardens

- ❖ We have a back garden area with a veranda to the rear of the first floor lounge.
- ❖ The gardens, gazebo and veranda have furniture. There is a BBQ provided.

Additional Information

- ❖ If you require any assistance during your stay please contact The Lodge Hotel reception between 07:00 and 23:30, or the night emergency number (Reception) outside these hours – 01485 532896.
- ❖ The smoke detectors are situated in the kitchen and first and second floor landing. The smoke detector signal is a high pitched tone. The alarm is mains wired with a battery backup. The alarm sound pressure has been tested in accordance with BS 5839.
- ❖ If you require equipment to be hired for your stay, please let us know in advance. We can arrange this for you but guests often prefer to speak directly to the hirer so that they can ensure that the equipment is suitable for their needs.
- ❖ Mobile networks are available in Old Hunstanton, although reception can be patchy and you are advised to check that your mobile works in your particular room.
- ❖ Internet access can be provided at The Lodge Hotel for a small charge of £5/24hrs.
- ❖ The entire cottage is no-smoking

Contact Information

Telephone: 01485 532896 (The Lodge Hotel)

Fax: 01485 535007

Email: info@thelodgehunstanton.co.uk

Website www.thelodgecottage Norfolk.co.uk

Postal address: The Lodge Cottage, 1 Roadside, 42 Old Hunstanton Road, Old Hunstanton, Norfolk PE36 6HS

Grid reference: TF 68402 42207